

# Resident Steering Group

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29 April 2019 / 6:30 PM / Regen Office at 1 Tadlow

## ATTENDEES

RSG Member x 8	
Cllr Dave Ryder-Mills	Ward Councillor
Cllr Olly Wehering	Ward Councillor
Cllr Emily Davey	Ward Councillor
Matt Bell	RBK - Regen Team
Niamh Riordain	RBK - Regen Team
Catherine Cummings	RBK - Regen Team
Louise Rawsthorne	RBK - Landlord Services
John Lindsley	RBK - Communications
Liz Bishop	RBK - Landlord Services
Nina Burich	RBK - Engagement
Janet Edwards	PPCR
Lurine Cumberbatch	PPCR

## APOLOGIES

Duncan Brown	RBK - Strategic Housing & Regeneration
Liz Bishop	RBK - Landlord Services

## 1. Minutes

### Amendments:

Apologises - add Cllr Davey

(2.1) The newsletter was awaiting for an RSG member's update .

**Action:** Minutes to be recirculated: RBK officer

## 2. Matters Arising

2.1 (2.1) Newsletter: It was clarified that CRERA had withdrawn their article. It was agreed that it had become unwieldy and it was proposed that it should not be sent out. This was supported by members. It was stated that the idea should not be lost and residents needed factual information which provided a balanced and informative approach to the regeneration .

2.2 RSG member stated that she requested the structure chart to be circulated. **Action** RBK officer

## 3. Procurement

3.1 The decision to appoint Countryside was ratified at the full council and was now in a stand still period for 10 days until 4th May. It was confirmed that the motion was carried with all but one vote.

3.2 Countryside will be invited to attend the next RSG meeting.

3.3 **Resident Ballot:** There was no update following the approval at the Strategic Housing & Planning (SHAP) committee.

3.4 There was a discussion on the ballot question, as some members did not like the wording agreed at the SHAP committee. It was stated that it needed to be balanced and that ERS had stated at the SHAP meeting that they had originally suggested 'do you support the council's plan of the regeneration on your estate'. Cllr Davey stated that residents had seen the two options for the question at the public meeting, before the wording had been agreed by the Council. It was raised that the question did not include the term 'regeneration'. It was agreed that messages needed to be clear and transparent so residents understood what they were voting on.

**Action - circulate the preamble on ballot question - RBK officer (email on 29/4/19)**

#### **4. PPCR**

4.1 PPCR reps explained that PPCR had been appointed by the residents to work with residents on the landlord offer and ballot. They understood that there were a lot of myths being circulated. PPCR will signpost residents to RBK when required and all discussions will be confidential, impartial and balance .

4.2 PPCR had been delivering an introductory newsletter and carrying out door-knocking. PPCR will attend any master-planning events, and holding drop-in sessions, which will be held at different venues across the estate to make sure PPCR are visual to residents.

4.3 They will provide monthly updates to the Council and RSG.

4.4 Cllr Davey raised that there was not any information on the drop-in in the newsletter. PPCR rep explained they would be advertising them over the next few weeks and these will be held at Childerley, Piper Hall and outside the hub.

4.4 RSG member asked how they would be dealing with language barriers and disabilities. PPCR rep stated that they are collecting language issues through the door knocking, and they would arrange home visits with interpreters.

4.5 PPCR is required to keep records and meet a set of KPIs as part of the contract monitoring.

**Action: circulate KPIs - RBK officer**

#### **5. Engagement Programme**

5.1 There are three main phases to the engagement programme:

- First public exhibition (18th May) and three workshops in June introducing the outline proposals, and providing residents with the opportunity to look in detail at community facilities, open spaces and the home.
- Second public exhibition (13th July), providing feedback from the first phase and further workshops to be held to develop the master plan.
- Third public exhibition in September will provide feedback from the consultation programme .

5.2 There will be three newsletters from the Joint Venture Partner. These will have the information from the exhibitions and be sent to all residents.

5.3 There will be a permanent exhibition on at the newly refurbished 3 Tadlow, updated after each exhibition. There will be an internal door between 3 and 2 Tadlow, so all three spaces will be connected. It will be staffed during office hours, there will be weekend and evening sessions. Reed has donated furniture and there will be computer access for residents.

- 5.4 A website is being developed that will contain consultation information.
- 5.5 There will be a programme of activities and information on the Landlord offer.
- 5.6 RSG member felt that there should be an event between the second and third exhibitions, so there is a chance to feed back and makes changes. It was agreed to have sessions after each stage of the programme.
- 5.7 The event on 18th and 20th May will introduce the team (Countryside, PPCR, RBK, open the hub, help recruit more resident for RSG and have some fun. There is a visit to Acton Garden on 19th May. The exhibition will be open on 20th May be between 3 - 8 p.m .
- 5.8 Mock-up kitchens and bathrooms will not be ready for the 18th as not yet consulted on. However, they will be ready for the second exhibition .
- 5.9 **Update on Surrey Sports:** An asbestos survey has been carried out and waiting for testing, expected to be in one area. The architects will build up sketch plans and consultation will be carried out on 18th May.
- 5.10 The Youth Panel will have an exhibition of their photographs of the estate and will be holding consultation sessions with adults. There are currently 13 members and there is still opportunity for young people to join the panel.

## 6. Community Board

- 6.1 A paper on the Community Board was circulated. The structure chart was presented at the January meeting. A Community Board had been proposed by Countryside in their submission.
- 6.2 The paper suggested potential agenda items and how the Community Board can work closely with the Joint Venture Board and influence decision-making. It is suggested that there be an obligation to consult the Community Board as standard on board reports.
- 6.3 The makeup of the board has to be discussed and it is suggested that the board needs to represent the tenures, and include ward councillors.
- 6.4 The next steps: Countryside will attend the next meeting and discuss draft Terms of References and training for board members. Countryside want RSG to meet the Community Board at Acton.

## 7. A.O.B.

- 7.1 s.106 RBK officer will circulate an update on the s106 funding. **Action:** RBK officer
- 7.2 Congratulations to RSG member, who just completed the London Marathon.

Date of next meeting 3rd June 2019